



randstad India's extensive expertise
in recruitment supports cost-effective
resource mobilization for
leading chemical multinational.



client



Established chemicals organization leading in specialty chemistry solutions



Global company with operations in India, Europe, North America and Africa and over 4,500 employees



Reputed in chemicals, crop protection and specialty chemistry products

challenge

1

Absence of defined SLAs and lack of visibility into project status

2

Disparate systems and multiple vendors with no single accountability for routine activities

requirement

1

A single partner as the central point of contact to manage day-to-day activities

2

Streamlining of multiple disparate internal systems to improve transparency, visibility, operational efficiency and productivity

what strengths did we leverage?

Recruitment expertise in
chemicals industry

Vast candidate database and
pan-India presence

Ability in putting robust
SLAs in place for process
efficiency

Strong project
management capabilities

what was our approach?

- Implemented a comprehensive and structured MIS to integrate multiple internal systems and provide periodic updates and monthly dashboards
- Conducted regular meetings for complete visibility on ongoing tasks and projects
- Deployed a single point of contact to handle administrative and managerial tasks, address queries and resolve operational issues quickly without any disruption to business
- Executed tightly drawn SLAs for various business activities and ensured strict adherence to regulatory and compliance guidelines



what did we deliver?

- Cost-effective resource mobilization without delays
- Over 1000 contract staff hired and onboarded across the country
- Continuous and sustained business growth through partnering with a reputed and reliable vendor
- Superior operational efficiency and productivity with dedicated resource support

client acknowledgement and recognition

achieved client delight with internal systems streamlining and measurable improvement in operational efficiency and productivity



 randstad